

Contractor Quality Commitment Program

The Contractor Quality Commitment (CQC) program was developed by the small contractors committee of the Pennsylvania Builders Association to provide a program of positive support to the construction industry. The program provides for two phases: to establish criteria for membership and to develop and enforce standards of excellence for reputable contractors and to educate the general public as to the benefit of receiving services from reputable contractors. The BA has developed a local CQC program that identifies acceptable levels of industry professionalism, establishes a screening procedure for new and existing members and provides a method for handling consumer complaints.

CONTRACTOR QUALITY COMMITMENT STANDARD

- A. I agree to meet or exceed the standards established in the council of American Building Officials (CABO) Code, and other local codes, laws or fees which might be applicable.
- B. I agree to provide a one-year warranty that would be compatible to the standards that have been established by the National Association of Home Builders (NAHB) for warranty companies.
- C. I agree to abide by the findings of the Quality Review Committee and promptly respond to and rectify defects as defined by the CABO Code and/or NAHB Warranty Guidelines for work or products supplied by the contractor.
- D. I agree to use written contracts and change orders and to describe all prices and specifications accurately and honestly.
- E. I agree to use only materials equal to or exceeding the quality specified in the contract.
- F. I agree to maintain a credit rating that is acceptable to my creditors, suppliers and subcontractors and which conforms to the generally accepted practices within the industry.
- G. I agree to supply the local association with proof of Workers Compensation Insurance (if required by law) and Liability Insurance (Minimum coverage: \$300,000.00 per occurrence).

I agree to abide by the Code of Ethics and the Contractor Quality Commitment Standards to maintain credibility and to assure public confidence in the Builders Association of Central Pennsylvania.

Builder Applicant Signature

Date

Name you want on your certificate (Company or Personal) _____